

# Patron training in the digital era

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12.10.2015



# Estonia – an e-country

- Many services Internet-based:
  - declaring income
  - prescriptions
  - digital teaching and learning by 2020
- On the other hand:
  - no resources
  - no skills

# Basic user education programmes

- Computer courses
- E-readers
- Image scanners
- E-services
- ID-card
- Databases

# Facebook course

- Registration
- Profile information
- Finding friends & pages
- Liking & sharing
- Adding pictures
- Private messages
- Blocking account

# Smartphone & tablet PC (1)

- We have: Google Nexus 7 tablet PCs ,  
iPhone 6, Samsung Galaxy S6 Edge,  
Nokia Lumia 930
- Patrons use our devices or bring their  
own

# Smartphone & tablet PC (2)

- Differences between tablet's and PC's
- What can and cannot do
- Operating systems, platforms
- Apps
- Reading books and newspapers

# Collaboration with schools

- Students from grades 8-12
- Information retrieval
- Using smart devices & Instagram
- Pictures for answers







# Digital drawing tablets

- What is it?
- What can you do with it?
- How to use device & stylus
- Different programs
- Wacom Intuos Pro



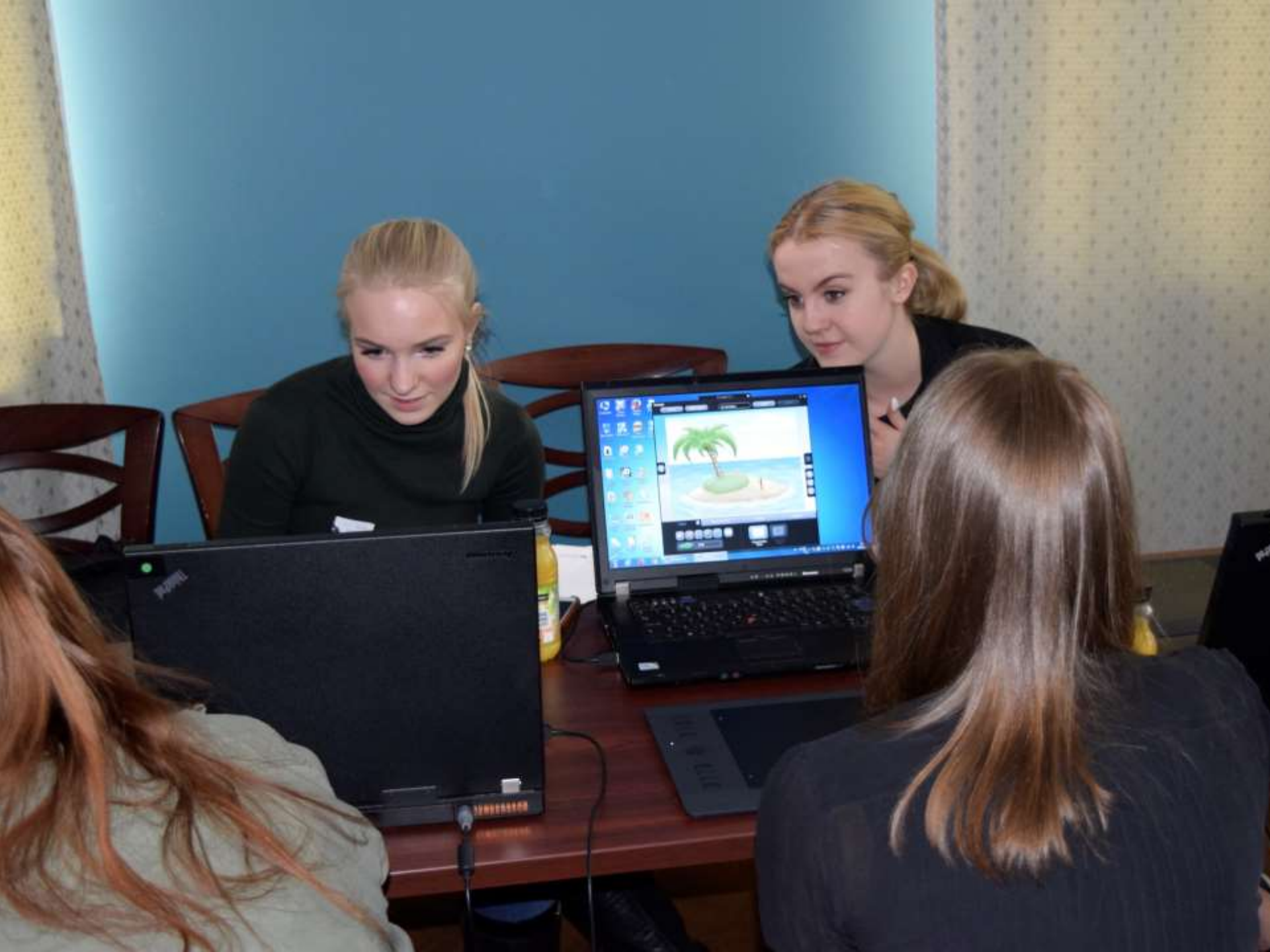
# Microsoft and Look@World

- „Smart day“ – 3 workshops for students
- Design
- Programming
- Digital drawing tablets









# Microsoft & Look@World

- „Smart tour“ – workshop for seniors
- Part of „Mobile spring“
- Using smart devices
- Reading newspapers
- Making bank transfer payments
- Sending photos
- Staying safe





## Koolituse teemad

1. Koolituse  
teemad ja  
sissejuhatus

2. Mida saab  
väljaõppida  
siit?

3. Koolituse  
teemad ja  
sissejuhatus

4. Väljaõppimise  
tulemused

# Microsoft

- „Smart Thursdays“
- 24th September – Windows 10
- 29th October – Office 365
- 26th November – How to use safely?  
What are apps?



# Estonian Free and Open-Source Software Association

- Linux workshop to celebrate Software Freedom Day
- Where to get help
- How to use
- Comparison to MS Windows

# How to manage?

- Be versatile
- Involve all age groups
- Develop IT-related courses
- Involve organisations
- Listen to patrons

# Thank you!

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